

1. Aldo Barbera srl

□□ QUALITY POLICY	Year 2025		AREA N.1 = MANAGE MENT		VERIFICA TION	
OBJECTIV ES	COMMIT MENTS	PROGRA M	INDICAT ORS		TIMING	DATE
<ul style="list-style-type: none"> • Satisfy the customer • Increase company efficiency • Improve corporate climate 	<ul style="list-style-type: none"> • Preparatio n of developm ent plans for each business area 	Develop developm ent plans for each area	---	---	MARCH	
<ul style="list-style-type: none"> • Provide the means and resources necessary to achieve set goals 		Define the necessary investmen ts	---	---	MARCH	
<ul style="list-style-type: none"> • Increase revenue 		Advertisin g on our new website	1,318,294	1,500,000	YEAR- END	
<ul style="list-style-type: none"> • Increase the number of pumps produced 		Advertisin g on our website and in industry magazines	308	340	YEAR- END	
<ul style="list-style-type: none"> • Increase the number of pumps sold 		Advertisin g on our website and in industry magazines			YEAR- END	
<ul style="list-style-type: none"> • Reduce repair costs for products returned under warranty 		Monitor and evaluate causes in the Quality Improvem ent Group	€2,600	€2,000	YEAR- END	

• Increase customer satisfaction level		Monitor and evaluate causes in the Quality Improvement Group	95.17%	96%	YEAR-END	
• Assess actions to be taken for risk and opportunity management		Develop a program of actions for risk and opportunity management	N. 1	N. 1	MARCH	

PREPARED BY DR: DATE: 16/01/2025 Rev. n. 0 of 16/01/2025